

**Mayor**  
Honorable Tom Ellis



**City Manager**  
Jason A. Tuck, ICMA-CM

## General Update from the City of Happy Valley

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For Immediate Release  
March 17, 2020

Michael Walter, Economic & Community Development Director  
503-783-3839

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### **City Implements Additional Strategies to Help Slow the Spread of COVID-19**

HAPPY VALLEY - In its continuing effort to slow the transmission of the novel coronavirus (COVID-19) in Happy Valley, the City has decided to move to online and telephone services at City Hall for all departments. We recognize that this could be an inconvenience and did not make the decision lightly.

Effective immediately, and extending through March 31, 2020, City Hall is closed to walk-in customers. To continue to offer service in all other areas, we encourage people to:

- Use electronic submittal or Email (as applicable) for all permit applications.
- Make an appointment if you need an in-person consultation with an engineer, planner or plans examiner.
- All visitors must comply with social distancing. Anyone who is coughing, appears to have a fever, or is having difficulty breathing will be asked to return at a later time.

Need help from a staff member? Happy Valley's Building, Planning and Engineering staff are available to assist permit customers via email during regular hours for each department:

- Happy Valley Building Division: [permits@happyvalleyor.gov](mailto:permits@happyvalleyor.gov) or 503-783-3800. We will still be doing building inspections.
- Happy Valley Planning Division: **See contact list below**
- Happy Valley Engineering Division: [plans-engineering@happyvalleyor.gov](mailto:plans-engineering@happyvalleyor.gov)

The changes in City Hall services follows last week's announcement that the City would be implementing strategies to help slow the spread of COVID-19. The timeline for these measures has been extended and will now continue through March 31. Measures already in place include: closing the Library, closing passport services, canceling all boards and commission meeting, restricting group gatherings, modifying areas that are frequently used by the public to create distance between people, etc. To see a full list of strategies, please visit [www.happyvalley.gov/message-from-mayor-ellis-coronavirus-update-march-16-2020](http://www.happyvalley.gov/message-from-mayor-ellis-coronavirus-update-march-16-2020).

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Telephone: (503) 783-3800 Fax: (503) 658-5174  
[happyvalleyor.gov](http://happyvalleyor.gov)

*Preserving and enhancing the safety, livability and character of our community*

The City continues to urge all community members to take steps to protect themselves and those who are most vulnerable to complications from COVID-19.

The City will continue to do its best to minimize any risks. We will continue to monitor the COVID-19 outbreak and will follow guidance from Clackamas County Public Health and the Oregon Health Authority (OHA) to ensure community and employee safety.

We look forward to continuing to provide essential services to the people of Happy Valley.

**Planning Staff Contact Information:**

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